HOSPITAL PORTAL™.net

Information Tools for HEALTHCARE

HospitalPortal.NET Implementation Strategy

Not yet another IT project

We do all the work for you!

HospitalPortal.NET implementation support services ensure a smooth, fast and reliable implementation and rollout of the HospitalPortal.NET product with very minimal impact on your technical resources.

Our carefully designed implementation process was developed based on our experiences installing the system at dozens of hospitals around the country.

Being a company that is focused on providing technology and software solutions to healthcare, we understand the challenges hospital IT staff face during a new system implementation and rollout. While the benefits of the HospitalPortal.NET intranet solution are clear, new system implementations often are viewed as additional burden on already overloaded IT staff.

That is NOT the case with HospitalPortal.NET!

Our implementation process includes full project management and support for all phases of system implementation with minimal distractions to daily IT operations.

With HospitalPortal.NET you will receive an Intranet system designed for healthcare that is installed with hospital challenges in mind.

Purchase Preparation and Requisition	During the purchase preparation phase of the project, HospitalPortal.NET provides full sales support that aids in the purchasing process including but not limited to providing written documentation, demonstrations to selected key players from various departments, fully functional demonstration sites for internal evaluation, white papers and customer feedback or references.
System Installation and Configuration	System installation & configuration is performed completely by HospitalPortal.NET. Based on your desires, this phase of the project can and often is completed with little or no intervention from the your IT department once remote access is provided to the installation server(s).
Training	HospitalPortal.NET handles the training for you. Training is typically conducted onsite with a trained HospitalPortal.NET professional there to tailor the training to your needs and the needs of your audience. Since the purpose of the Intranet solution is to allow your departmental managers the ability to maintain their respective areas of the system, we will train them specifically on the functions they will use once the system is rolled-out. Internet based training is also an available option if time constraints make an on-site visit difficult to schedule.

Content Gathering and Preparation	We work with your power users and governance group to ensure that the correct preparations are being made ahead of the implementation visit. We will work directly with your power users to ensure that they are informed of what needs to be prepared.
Graphics and Branding	Our graphics artists will create a custom look and feel for your site based on your specifications and any stock images you provide. We do this all for you as long as logo and stock images are provided that are used to generate the branding and images. Your public relations and marketing departments will have the chance to pre-approve the look and feel of the new site to ensure it complies with your organization's standards and vision.
Content Placement	We will provide one-on-one support for your power users in creating their initial pages and placement of the content. This support is always based on best practices and lessons learned from our past installations. Therefore, you can rest assured that the most popular content is placed in a functional and easy to manage format. The home page and departmental pages will be prepared and configured with initial content installed during the implementation visit based on the feedback from your super users. All this with little or no involvement necessary from the IT Department.
Go Live and Post Rollout Support	We are there for you during the projects official go live by having special staffing on hand in our support department. We offer continued support services based on your needs from standard technical support to gold support that includes best practices assistance.

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